



October 27, 2023

To Our Century Springs Customers,

This letter is to inform you that Century Springs has been acquired by Primo Water North America. Primo Water owns Hinckley Springs® which will be your new bottled water service provider.

Thank you for your business. Serving you over the past 25 years has been our privilege.

Great customer service and quality have always been our priority. We feel that same commitment is also important to Primo Water. They are avid in preserving the relationship and service levels we have provided.

We are confident of a smooth transition with no interruption of excellent service.

We look forward to your continued patronage with Primo Water for many years to come.

Sincerely,

Jon Ove

Jon Ove
President, Century Springs