



July 15, 2022

To Our Loyal Customers,

This letter is to inform you that Highland Mountain has been acquired by Primo Water North America ("Primo"). Primo owns Crystal Springs® water, which will be your new home and office service provider.

Serving you over the past several years has been our privilege and honor. However, with the changing needs and demands of the industry, as well as our expanding growth, we feel the acquisition by Primo is beneficial for both ourselves, as well as our customers.

Customer satisfaction, service and quality have always been our priority. We feel that same commitment is of equal importance to Primo Water North America. They are avid in preserving the close relationship we have formed with our customers.

We are confident in a smooth transition and the continuation of excellent service.

Thank you for your business and your loyalty through the years. All of us at Highland Mountain look forward to your continued patronage with Primo for many years to come.

Sincerely,

Shane Taylor

Shane Taylor
Highland Mountain
Mountain Valley Spring Water of Atlanta