



December 30, 2022

To Our Loyal Customers,

This letter is to inform you that Mountain Valley Water Mid Atlantic has been acquired by Primo Water North America. Primo owns Crystal Springs which will be your new bottled water service provider for Mountain Valley Spring and many other quality brands.

Serving you over the years has been our privilege and honor. However, with the changing needs and demands of the industry, as well as our expanding growth, we feel the acquisition by Primo is beneficial for both ourselves as well as our customers.

Customer satisfaction, service and quality have always been our priority. We feel that same commitment is of equal importance to Primo. They are avid in preserving the close relationship we have formed with our customers.

We are confident of a smooth transition with no interruption of excellent service.

On behalf of our entire staff, thank you for your business and your loyalty through the years. All of us at Mountain Valley Water Mid Atlantic look forward to your continued patronage with Primo Water North America for many years to come.

Sincerely,

Peter Scott

Peter Scott
Owner
Mountain Valley Water Mid Atlantic