



June 21, 2024

To Our Valued and Loyal Rainwater Refreshed – Hagerman Springs Water Customers,

We have some exciting news for you! We are announcing that Primo Water North America has acquired our bottled water delivery business. Mount Olympus®, part of Primo Water North America, will be your new bottled water service provider.

Treasure Valley Coffee will continue servicing our customers with coffee, bottleless coolers, vending, micro-markets and breakroom supplies.

It has been our privilege and honor to serve you with our bottled water service over the past 25 years. However, with the industry's evolving needs and our expanding growth, we believe that Primo Water's acquisition will bring about positive changes that will benefit both ourselves and our customers.

Customer satisfaction, service and quality have always been our top priorities. We are confident that Primo Water shares this commitment and will continue to provide the same level of service excellence. They are dedicated to preserving the strong relationship we have built with our customers over the years, ensuring a seamless transition and uninterrupted service.

As part of the transition, you will be assigned a new customer account from Primo Water. Mount Olympus invoices for water deliveries, services and equipment rent after Friday, June 21, should be paid to Mount Olympus.

However, any outstanding balances for bottled water service invoices dated before Friday, June 21, must be paid to Treasure Valley Coffee, Rainwater Refreshed or Hagerman Springs Water.

Should you have any questions regarding outstanding balances for Treasure Valley Coffee, please don't hesitate to call us at 208-377-8488, extension 211. Checks to Treasure Valley Coffee – Rainwater Refreshed or Hagerman Springs Water should be mailed to 11875 W President Dr., Boise, ID 83713.

We are confident of a smooth transition with no interruption and excellent service. Mount Olympus is dedicated to meeting your bottled water service needs.

Thank you for your business and loyalty over the years. We look forward to serving your coffee, bottleless water coolers and breakroom supplies for many years.

Warm Regards,

Suzanne Boyer
President, Treasure Valley Coffee, Inc.