User’s Manual

IMPORTANT: This manual includes important safety material; please read all instructions before using.
SAFETY PRECAUTIONS

Follow basic safety precautions when using this appliance, including:

• Keep all gasoline or other flammable vapors and liquids away from this filtration unit and other appliances.
• Unplug the unit before cleaning.
• The unit heats water to a temperature above 190° F (88° C). Water temperatures above 125° F (52° C) can cause severe burns or death from scalding. Most at risk of being scalded are children, people with disabilities and the elderly.
• Follow proper grounding safety precautions and instructions prior to plugging in the unit (see GROUNDING SAFETY PRECAUTIONS AND INSTRUCTIONS below).
• Supervise children when using the unit (see CHILD SAFETY below).

GROUNDING SAFETY PRECAUTIONS AND INSTRUCTIONS

⚠️ WARNING: The dispenser must be grounded. If the appliance is improperly grounded, the result could be electric shock.

Ensure that the available power supply matches the unit’s voltage specifications indicated on the nameplate label (located at the rear). Ensure that the unit is set up so access to the power outlet and plug is unobstructed.

💡 IMPORTANT: To provide additional protection from the risk of shock, the dispenser must be connected to a ground fault circuit interrupter (GFCI) outlet at all times. Use of an extension cord will void any warranties. See warranty document for complete terms and conditions.

CHILD SAFETY

⚠️ CAUTION: Supervise children when using the dispenser.

The hot faucet is equipped with a child safeguard that reduces the risk of hot water being dispensed accidentally or by small children. To dispense hot water, press the hot water safety button. Do not allow children to hang, climb or stand on the unit; the unit could fall over and the child could be injured.

INSTALLATION AND HOW TO USE

This filtration unit must be installed and maintained by a water filtration service technician.

• To dispense cold water, place a cup under the cold water faucet and press the lever.
• To dispense hot water, place a cup under the hot water faucet and press the hot water safety button. Be careful not to get burned by the hot water. When you release the button, the lever and safety button will return to its original state.
CLEANING

Before you start cleaning, wash your hands thoroughly with soap and water for at least 20 seconds.

**WHAT YOU’LL NEED:**

- 70% rubbing alcohol or disinfecting wipes
- Dishwashing soap
- Clean cloth
- Disposable non-latex gloves

⚠️ **WARNING:** Always use caution when handling hot water.

1. Unplug the unit before cleaning (Fig 1).

2. Wearing disposable non-latex gloves, clean the cabinet exterior and spigots with 70% rubbing alcohol or disinfecting wipes (Fig 2). Dry with a soft cloth. Vacuum or wipe the grill on the back of the dispenser to remove any dust (Fig 3).

3. To clean the drip tray, pull up the cover (Fig 4), empty the tray and clean it with dishwashing soap. Dry with a soft cloth (Fig 5).

4. Replace the cover and tray by slightly pushing down on them.

🌞 **TIP:** We recommend cleaning the exterior, grill and drip tray monthly.
## TROUBLESHOOTING

<table>
<thead>
<tr>
<th>TROUBLE</th>
<th>THINGS TO CHECK</th>
<th>TROUBLESHOOTING</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hot water is not hot</td>
<td>Is the power supply unplugged?</td>
<td>Insert the plug into a grounded outlet.</td>
</tr>
<tr>
<td></td>
<td>Is the hot water switch off?</td>
<td>Turn on the hot water switch, located behind the top right side of the access door.</td>
</tr>
<tr>
<td></td>
<td>Is there no water in the tank?</td>
<td>Wait until the tank is filled with water.</td>
</tr>
<tr>
<td></td>
<td>Did you dispense a lot of water continuously?</td>
<td>The temperature may get low if you continuously dispense hot water. Wait about 20 minutes.</td>
</tr>
<tr>
<td>Cold water is not cold</td>
<td>Is the power supply unplugged?</td>
<td>Insert the plug into a grounded outlet.</td>
</tr>
<tr>
<td></td>
<td>Is there no water in the tank?</td>
<td>Wait until the tank is filled with water.</td>
</tr>
<tr>
<td></td>
<td>Did you dispense a lot of water continuously?</td>
<td>The temperature may go up if you continuously dispense cold water. Wait about 20 minutes.</td>
</tr>
<tr>
<td></td>
<td>Is the dispenser well ventilated?</td>
<td>Ensure that the dispenser is at least 4 inches from the wall to provide sufficient ventilation.</td>
</tr>
<tr>
<td>Noise</td>
<td>Do you hear liquid flowing when the compressor is operating?</td>
<td>This is not a problem — it is the sound of refrigerant flowing.</td>
</tr>
<tr>
<td></td>
<td>Do you hear harsh beating sounds from inside the unit?</td>
<td>This is not a problem — it is due to a temperature change as the compressor operates and stops.</td>
</tr>
<tr>
<td></td>
<td>Do you hear a light tapping noise when water is dispensed?</td>
<td>This is not a problem — it is the sound of the valve working.</td>
</tr>
</tbody>
</table>

## DISCLAIMERS

**IMPORTANT:** The customer acknowledges that water, like other liquids, can cause damage to surfaces. The customer takes full responsibility for placing the dispenser within a residence or business and acknowledges that failure to address drips, leaks or spillages is at the customer’s risk.

**WARNING:** The Limited 1-Year Warranty and Underwriters’ Laboratory and CE listings for the dispensers are invalidated if any alterations, modifications, or use or misuse in combination with any other machines or devices is deemed to be the source of any claim. See warranty document for complete terms and conditions. DS Services of America, Inc. accepts no liability (including for bodily injury) resulting from any alterations, misuse, neglect, accidents, improper installations or repairs. The appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge without supervision by a person responsible for their safety.